

## STATEMENT OF IMPARTIALITY

**VALUEGURU** understands the importance of impartiality and potential conflicts of interests in carrying out its management systems inspection activities. The inspection process is based on objective evidence obtained through fair, valid and reliable assessment, free from bias. Inspection shall not be restricted on the ground of undue financial or other limiting conditions.

**VALUEGURU** has system, based on its **conflict of interest**, to ensure that the highest standards of integrity are applied to all its activities in accordance with international best practice.

On an on-going basis, **VALUEGURU** conduct risk assessment and eliminate or minimize potential conflict of interests arising from its inspection activities. The Accredited inspection business is reviewed by the impartiality committee of the **VALUEGURU**, which is an independent committee made up of members representing our key interests.

## **QUALITY POLICY**

**WE ARE COMMITTED TO PROVIDE WORLD CLASS  
INSPECTION SERVICES TO OUR CUSTOMERS**

**THIS IS ACHIEVED BY:**

- **IMPROVING QUALITY CONSCIOUSNESS AT ALL LEVELS.**
- **MAKING BETTER TIMELY RESPONSE TO ALL CUSTOMER QUERIES / REQUESTS.**
- **ENSURING TOTAL EMPLOYEE PARTICIPATION.**
- **ENDEAVOURING CONTINUAL IMPROVEMENT IN THE PROCESS.**
- **INTRODUCING INNOVATION IN ALL PROCESSES / ACTIVITIES.**
- **ADOPTING THE HIGHEST STANDARDS OF INTEGRITY WITH IMPARTIALITY.**
- **MAINTAINING UTMOST PROFESSIONAL AND FUNCTIONAL CONFIDENTIALITY.**



**MANAGING DIRECTOR**